

Jaipur International Airport Attains Premier Status in ACI-ASQ Global Rankings with Perfect Scores

Airport establishes benchmark with unparalleled passenger satisfaction scores globally

Jaipur, 24 July 2025— Jaipur International Airport Limited (JIAL) is honoured to announce that Jaipur International Airport (JAI) has received a flawless score in the esteemed ACI-Airport Service Quality (ASQ) Survey for the second quarter of 2025. JAI has been ranked No. 1 both globally and, in the Asia-Pacific region in the 5–15 million passengers per annum (MPPA) category, reflecting the airport’s exceptional performance across all key benchmarks.

Out of 364 airports worldwide, 98 airports in the Asia Pacific, and 93 airports in the 5–15 MPPA category, JAI stood out by earning a flawless 5/5 score in both Overall Satisfaction and Overall Passenger Experience. These outstanding results underscore Jaipur International Airport’s unwavering commitment to delivering world-class service, safety, and hospitality.

"Achieving the top position in the ACI-ASQ Global Rankings is a profound honour for Jaipur International Airport. This accomplishment stands as a testament to the passion, teamwork, and tireless efforts of our staff and stakeholders. Their collective efforts have established new benchmarks in operational excellence and passenger satisfaction. We remain committed to providing our passengers with world-class experiences and continually raising the bar for airport service quality across the region," said a JIAL spokesperson.

This global accolade is a direct reflection of the dedication, leadership, and collaborative spirit of the JIAL team and every member of the airport community. Jaipur International Airport remains resolute in its pursuit of delivering world-class experiences, continually setting new standards for the aviation sector, and ensuring that each traveller is offered a seamless, efficient journey

About Jaipur International Airport Limited

Jaipur International Airport is managed by Adani Airport Holdings Limited (AAHL), a subsidiary of Adani Enterprises, the flagship company of the globally diversified Adani Group.

AAHL, subsidiary of Adani Enterprises Limited (AEL), the flagship of the globally diversified Adani Group, is the largest private operator of airports in India. Jaipur International Airport Limited (JIAL) is responsible for the operation and modernisation of Jaipur International Airport, a key aviation asset located in the heart of Jaipur, the capital of Rajasthan.

Jaipur International Airport (IATA: JAI, ICAO: VIJP)

Jaipur International Airport holds the distinction of being Rajasthan’s busiest airport in terms of passenger traffic, managing over 6 million passengers in FY2024-25 and catering to nearly 120 Air Traffic Movements (ATMs) every day. Jaipur International Airport is spread over 776 acres.

With a ‘digital-first’ approach, the airport offers every passenger seamless experience, driven by state-of-the-art technology, infrastructure and operational excellence. Jaipur International Airport received accolade of Zero Waste to Landfill (ZWL) from the Confederation of Indian Industry (CII-ITC) Centre of Excellence for Sustainable Development. The Airport has also received ACI Level 3 accreditation by the Airport Council International (ACI) in May 2025.

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Jaipur
International Airport