

The Pride of India's Aviation boom – Jaipur International Airport

Jaipur, the vibrant capital of Rajasthan, stands as a symbol of heritage and hospitality. Strategically located at the crossroads of culture and commerce, Jaipur has emerged as one of India's most dynamic urban centers. The city's steady rise in tourism, trade, and infrastructure reflects its growing importance in India's economic landscape and its commitment to progressive development. The capital city is also a major tourism hub given its rich culture, history and heritage. The airport consists of 2 Passengers terminals and a cargo terminal.

Jaipur International Airport is the largest airports in the state of Rajasthan.

The airport has a single runway that is 11,178 feet (3,407 m) long.

- The Jaipur International Airport is spread over 776 acres.
- Jaipur International Airport has a domestic air cargo terminal with an air cargo capacity of 14500 million tonnes per annum.
- **Airport Capacity – 6.5 million pax per year**
- Jaipur International Airport records a footfall of over 6 million passengers annually. This reflects the size and scale of the Jaipur International Airport operations. The airport has a wide range of leading global brands under retail & F&B, and best-in-class lounges to elevate passenger experience.
- Jaipur Airport has a wide array of retail and F&B outlets to cater to the ever-evolving tastes and preferences of the passengers. With a dedicated Duty-free space, the shopping experience at the airport resonates with Jaipur's vibrance.

Jaipur International Airport commissioned a parallel taxiway. The new taxiway is equipped with a state-of-the-art lighting system, paving the way for safe operations during all weather conditions. The design also includes multiple exit and entry points, facilitating smoother and more controlled aircraft movements. This aims at significantly improving on-time performance and enhancing airside efficiency. A strategic move that benefits both passengers and airlines.

Strengthened Air Connectivity from Jaipur to India's various major cities and global destinations.

Futuristic Technology:

1. Jaipur International Airport is focused on transforming the consumer experience into consumer delight through state-of-the-art technologies to ensure a positive, all-in-one travel experience. The airport aims to deliver a seamless, efficient, and enjoyable travel experience that blends convenience with innovation.

2. Common Use Self-Service (CUSS) kiosk for passengers to check-in and generate baggage tag themselves.

3. The airport has built a strong customer focused service system which includes Complaint Handling, Customer Relationship Management, Airline Platform integration and more. Enlivening the Government of India's vision of Digital India, Jaipur International Airport is talking bold and

decisive step towards adopting new technology and streamlining the travel experience of passengers by leveraging technology.

4. The 'Digi Yatra' programme, introduced by the Ministry of Civil Aviation, has equipped airports with a Biometric Boarding System to enhance the digital experience for passengers. This system streamlines processes, using facial recognition and improved biometrics to simplify check-in, security, and boarding procedures. Passengers opting for Digi Yatra can register at the airport or through the Digi Yatra portal and receive a unique DY ID, linked to their PNR number, for seamless future air travel across India. Digi Yatra standardises processes, enabling paperless and contactless travel and allowing passengers to digitally book in-flight services and destination-based offerings through the app.

Environment and Sustainability:

1. Sustainability is an intrinsic concept at Jaipur International Airport which is progressing with a journey of sustainable operations. The airport has been awarded with Platinum Award" in "16th EXCEED Green Future Award 2024" (A unit of EK KAAM DESH KE NAAM) in Sustainability Category at Hyderabad.
2. Under clean transportation, Jaipur International Airport commissioned electric vehicles for operations and converted 50% of its operational vehicle fleet to electric vehicles (EVs), cutting down on carbon emissions and promoting clean mobility within the airport premises. Jaipur International Airport installed EV charging stations throughout the airport to power this transition.
3. The airport has deployed a 100% single-use plastic-free philosophy and zero water discharge through a sustainable water management system.
4. Jaipur International Airport Limited has received GEM 5 level certified sustainable building award under platinum category by ASSOCHAM in GEM international Sustainability Conclave & Expo organized at New Delhi.
5. Gold Award' under Apex India Green Leaf Awards, 2021 for Environment Excellence category in the Aviation Service Sector.
6. As a testament to Jaipur International Airport's tireless efforts towards sustainable and green initiatives - particularly in assessing the reduction in specific energy consumption, innovation in identifying and implementing energy-saving projects, green supply chain, waste management, GHG Emission and climate change initiatives have paved the way for visible change.

Services:

Truly embodying the spirit of serenity and hospitality, Jaipur International Airport offers a bouquet of services for passengers to indulge in, which include world-class lounges, luxury concierge services, global cuisines, top retail, and F&B outlets and much more. Some of the many services one can indulge at the airport are –

□ Pranaam services – These services focus on redefining airport hospitality for travellers with genuine care and a seamless travel experience. Travellers can choose from the many facilities available in the packages curated as per one's requirements for a quick and hassle-free pre-boarding experience. Service such as personalised meet and assist services, dedicated porter for

check-in baggage, assistance with the hand baggage, Immigration guidance process, amongst others are available for passengers travelling through Jaipur International Airport.

□ Airport Lounge - One can unwind, refresh or can attend virtual meetings in a calm and soothing environment at the premium lounges available at the airport. Jaipur International Airport understands the needs of the passengers and continues to maintain the magnificent infrastructure offerings.

Providing Additional Passenger Amenities and Supporting State-of-the art terminal Infrastructure which includes:

- o E-gates
- o Increased Passenger Seating area with additional capacity
- o Escalators, Elevators,
- o Appealing aesthetics aligned with city's culture and heritage.
- o Refurbishment of existing infrastructure (including flooring, ceiling, toilets)
- o City-side check-in facilities,
- o Kerb-side facilities for passengers and visitors arriving early at the airport.
- o Improvement in approach road and construction of new roads

Seamless Ground Transportation:

- New Dedicated OLA, Uber and Taxi Pick up and Drop off Zones for a convenient arrival and departure experience. Further a completely new Landside way finding signages have been installed along with Improved Terminal Signages for better arrival experience.
- Introduction of Dedicated Drop- Off lanes for decongestion at kerb-side and smooth traffic management and Terminal 1- Entry points have been increased part of capacity enhancement.
